

## **Bosch “Quality Service” Guarantee**

Bosch Authorised Service Dealers are independent workshops who fulfill Bosch's stringent quality and technical requirements. With their high level of technical expertise, Bosch Authorised Service Dealers offer the latest technical know how, tools and equipment to provide the service you expect from Bosch. With access to a wide range of quality Bosch products you can be guaranteed that maintenance and repair work is carried out efficiently, on time and at fair prices. Added to this personal advice, support and genuinely friendly service, your nearest Bosch authorised Service Dealers welcomes you the next time your vehicle requires to be services or repaired.

The Bosch Service network is based on the Bosch quality principles with globally binding minimum standards and these standards are checked regularly against Bosch Service quality profiles.

Bosch Service Dealers use professional diagnostic equipment and are factory trained at the Bosch Training Facility in Melbourne, Australia. Every month, several training courses are held always focussing on Automotive Systems, for example modern “Common Rail” Diesel, “Direct” Petrol Injection and ABS braking. Theoretical knowledge is directly learned and applied in practice.

Technical advances also place constantly increasing demands on the workshops, but even when exceptional problems arise, the staff can rely on Bosch. In addition to a competent technical hotline, an Extranet-based knowledge data base provides information on most brands and manufacturers around the clock.

It is no coincidence that drivers trust Bosch Automotive Service Dealers, so whether you're at home, in the desert, snow or tropics, Bosch Service experts take care of your vehicle professionally with the developer know-how from Bosch.

For more information, please visit [www.bosch.com.au](http://www.bosch.com.au).